

Technical Support Notification

TLS4 Series Console Software Upgrade Instructions

► Summary

This process requires downloading the software from veeder.com/us/software-downloads, unzipping the downloaded folder, copying the files and directories to a blank thumb drive and downloading/activating the software on the console.

Note: The blank thumb drive should be formatted to FAT32, size 4-16GB.

► Instructions

1. Go to veeder.com.
2. Select **Support**, and then select **Software Downloads**.



3. Select **Download Now**.



4. Fill out the required fields, then select **Submit**.

Please fill out the form below to access the software downloads:

First name* Technical	Last name* Support
Email* technicalsupport@veeder.com	Company name* Veeder-Root
Job Title* Technical Support	Phone number* 800-323-1799
Serial Number of the TLS gauges targeted for upgrade:	Country* United States

SUBMIT

► Instructions (continued)

5. Select the software version to start the download.

Download the Software:

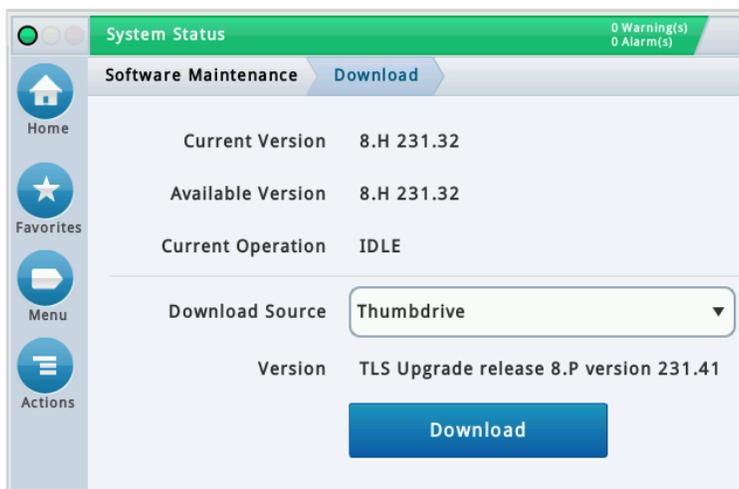
[TLS-4XX Series Software Version 9.S](#)

Note: In most browsers the file will appear at the bottom of the page. The file should be in the Downloads directory.

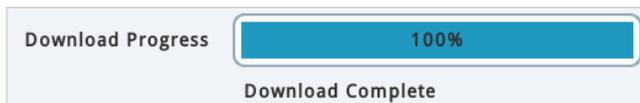
6. The downloaded file is a zip file. Use a zip extractor (e.g. WinZip, 7Zip, JZip, PKZip, etc.) to extract the contents of the zip, which will create the following files and directories:

Name	Date modified	Size	Type
distribution	12/17/2020 3:51 PM		File folder
scripts	12/17/2020 3:51 PM		File folder
dist-size	12/17/2020 3:51 PM	1 KB	File
manifest.sha256	12/17/2020 3:51 PM	1 KB	SHA256 File
manifest.sha256.sig	12/17/2020 3:51 PM	1 KB	SIG File
upgrade-title	12/17/2020 3:51 PM	1 KB	File

7. Copy the files and directories to the empty thumb drive. The thumb drive should contain the files shown in step 6.
8. Connect the thumb drive to the console. USB ports are located under the console.
9. On the console go to **Menu → Software Maintenance → Download**.
10. For **Download Source**, select **Thumbdrive**. The software version will appear on the screen.
Example: *TLS Upgrade release 8.P version 231.41*. Then, select **Download**.



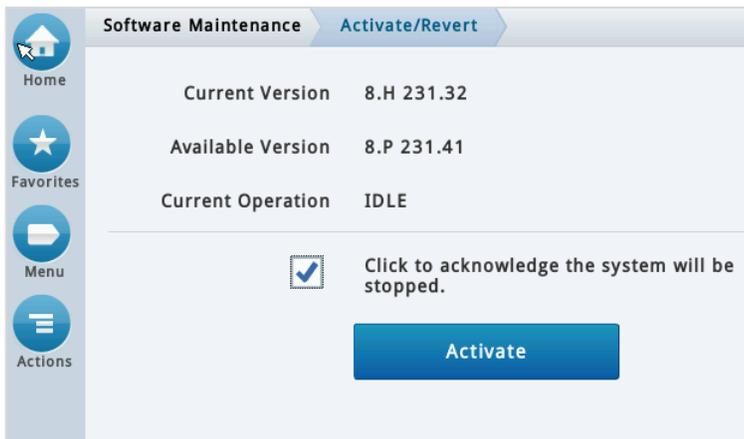
11. Wait until the download completes.



► Instructions (continued)

12. Select **Menu** → **Software Maintenance** → **Activate/Revert**.
13. The software downloaded in step 10 will be displayed under **Available Version**. *Example: 8.P 231.41*. Check the box, then select **Activate**.

Note: This will restart the console. If needed, shut the site down.



14. A confirmation box will appear. Select the to continue.



15. Wait for the console to automatically cycle power. When it starts back up, verify the new software version. Go back to the **Activate/Revert** screen and the new software version will be displayed next to **Available Version**.

► Further Information

- Contact Veeder-Root Technical Support at 1-800-323-1799 for additional help or questions.
- Learn more on our [TLS-4XX Series Software Download](#) webpage.