

Technical Support Notification

TLS4 Series Console Software Upgrade Instructions

Summary

This process requires downloading the software from <u>veeder.com/us/software-downloads</u>, unzipping the downloaded folder, copying the files and directories to a blank thumb drive and downloading/activating the software on the console.

Note: The blank thumb drive should be formatted to FAT32, size 4-16GB.

Instructions

- 1. Go to veeder.com.
- 2. Select Support, and then select Software Downloads.

			COVID-19 RESOURCES Indu	ustry Insights	Cont
	VEEDER-ROOT	Fueling Solutions	Products	Support	
	Home > Veeder-Root Software Downloads		Contact Technical Supp	port	
			Technical Support Notifications)	
3	Select Download Now				
	TLS-450PLUS and TLS4 ATG Console Software Download current software and documentation at no charge. TLS4xx Series software can be copied to a standard FAT-32 thumb-drive to upgrade a site console. The thumb-drive can be used at multiple sites to upgrade the software. Note that software cannot be downgraded from a newer version. The current software version 9.R. DOWNLOAD NOW	1 9 9			
4.	Fill out the required fields, then select Submit.				
	Please fill out the form below to access the software downloads:				

First name*	Last name*	
Technical	Support	
Email*	Company name*	
technicalsupport@veeder.com	Veeder-Root	
Job Title*	Phone number*	
Technical Support	800-323-1799	
Serial Number of the TLS gauges targeted for upgrade:	Country*	
	United States	~
		CURMIT

Instructions (continued)

5. Select the software version to start the download.

Download the Software:

TLS-4XX Series Software Version 9.S

Note: In most browsers the file will appear at the bottom of the page. The file should be in the Downloads directory.

6. The downloaded file is a zip file. Use a zip extractor (e.g. WinZip, 7Zip, JZip, PKZip, etc.) to extract the contents of the zip, which will create the following files and directories:

342004-009R.v233.29-thumb v Ö Search 342004-009R.v233				
Name	Date modified	Size	Туре	
distribution	12/17/2020 3:51 PM		File folder	
scripts	12/17/2020 3:51 PM		File folder	
📄 dist-size	12/17/2020 3:51 PM	1 KB	File	
manifest.sha256	12/17/2020 3:51 PM	1 KB	SHA256 File	
manifest.sha256.sig	12/17/2020 3:51 PM	1 KB	SIG File	
upgrade-title	12/17/2020 3:51 PM	1 KB	File	

- 7. Copy the files and directories to the empty thumb drive. The thumb drive should contain the files shown in step 6.
- 8. Connect the thumb drive to the console. USB ports are located under the console.
- 9. On the console go to Menu -> Software Maintenance -> Download.
- 10. For **Download Source**, select **Thumbdrive**. The software version will appear on the screen. *Example: TLS Upgrade release* 8.*P version* 231.41. Then, select **Download**.



11. Wait until the download completes.



Instructions (continued)

- 12. Select Menu → Software Maintenance → Activate/Revert.
- 13. The software downloaded in step 10 will be displayed under Available Version. Example: 8.P 231.41. Check the box, then select Activate.
 - Note: This will restart the console. If needed, shut the site down.



15. Wait for the console to automatically cycle power. When it starts back up, verify the new software version. Go back to the Activate/Revert screen and the new software version will be displayed next to Available Version.

Further Information

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- Contact Veeder-Root Technical Support at 1-800-323-1799 for additional help or questions. ٠
- Learn more on our <u>TLS-4XX Series Software Download</u> webpage.

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Technical Support Hours: M-F EST: 8am-7pm

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